

MEMORANDIM FOR CIA RECORDS OFFICER

SUBJECT: Preliminary Survey Report of the Communications Office

Watudy of the records problems of the Communications Office has been completed. The moliminary report, supported by attachments A through C3, is submitted for review. The attachments are identified as follows:

> Tab A - Request for Records Management Study

Tab B - Initial Report of Study Tab Cl Tab C2 - Background Information - Statement of the Problem

Tab C3 - Existing Conditions and Procedures

DISCUSSION

During the course of this preliminary study, the scope of which is indicated in Tab C2, the following observations were made:

- 1. The Communications Office is new(see Tab Cl), and untricd, even though it once operated as a division of the Office of Special Operations. There has been no adequate "shake-down" period for administrative procedures. As a result, a fluid situation, bordering on confusion, exists (see Tab A, Par. 2 as an example). Any organization undergoing a major reorganization, with its segments taking on new and unfamilier duties, presents the same problems.
- 2. As the entire organization is affected so are its parts, the Administrative Staff(including the Mail and Files Section), of the Communications Office, in this case, being no exception. However, it appears that the Mail and Files Section is performing its job and the Supervisor has, and is continuing to, formulate plans (see Tab C2, Par. 2) for the functioning of mail and files activities. In fact, I believe that this study was, in part, requested to gain support for and lend backing to plans already made or in process of being made,
- 3. The primary difficulty confronting all units of the Communications Office is lack of time to perform necessary mail and filing functions. This lack of time may be divided into two component parts; (a) in physically getting documents to the activity which should take action, and, (b) in filing and finding of filed meterial. The actual division and branch files seem quite adequate. although/there is some need of better indexing and cross referencing.

4. Figurest! see attached gage)
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RECOM ENDATIONS

In order to resolve the primary difficulty confronting the units of the Communications Office(as outlined in Par. 3 above), and to ensure maximum control of material with a minimum of control effort, it is recommended that:

- 1. Certain unnecessary steps now performed in the Mail and Files Section, Administrative Staff, be eliminated and others modified as indicated below.
- a. Modify courier receipting procedure (Tab C3, Par. 2b), by preparing only two copies of the courier receipt rather than three as at present, leaving the second copy in the courier receipt book for the courier to sign.
- b. Eliminate the handwritten abstract(Tab C3, Par. 2b(14)), made by the Mail and Files Section supervisor, allowing the typist to compose and type the control slips(Tab C3, Par. 2b(20)), in one operation. The supervisor should indicate routing only, thereby saving time for more important duties.
- e. Abbreviate all words possible, including security classifications, when control alips are typed.
- d. Indicate only the date a document is dispatched from the Mail and Files Section, unless it is not the same as the date received in the Section, thus eliminating unmecessary typing.
- e. Route documents to action officers, not just to divisions or branches.
- f. Establish a routing guide for the router in the Mail and Files Section. Although it may not be necessary for the router to refer to this guide often, it will provide a quick locator when needed, and will ensure accurate routing in the absence of the Section supervisor.
- g. Eliminate all logging and log books, except for top secret documents, in the Mail and Files Section(Tab C3, Par. 2b(18) and (24)). Use control slips as logs(note 'k' below and Par. 2a, Recommendations).
- h. Establish the number one copies of the control slips, because of their legibility and good condition, as the primary Control Number File.
- i. Establish the number two copies of the control slips as the Suspense File.

RECOMMENDATIONS (Contind)

- j. Establish the number three copies of the control slips as the Source File.
- k. Attach all other copies (numbers four, five, and six), to action documents only and forward. If the action officer transfers an action copy of a document to another person, he will return one copy of the attached control alips to the Mail and Files Section with appropriate information noted on it as to where and when he made the transfer. This recommendation successfully eliminates all but top secret logging in all units and, at the same time, ensures a firm control of all action or confirmation copies of documents at all times.
- 1. Destroy all "Retain or Destroy" type material. Return no such documents to the Signal Center.
- m. Assign a messenger to the Mail and Files Section to make scheduled, and special, intra-Office mail deliveries. This will save several man hours every day of the time of secretaries and clerks in the divisions and branches who normally carry such mail. This time could then be devoted to maintaining unit files.
- 2. In addition to the above, which deals almost exclusively with the Mail and Files Section, Administrative Staff, it is further recommended that all units:
- a. Eliminate all logging and log books, except for top secret documents, in all units of the Communications Office. Use mail control slips attached to documents(see 1, g and k, above), as control medium by returning a copy each time an action copy of a document is transferred between units.
- b. Destroy all "Retain or Destroy" type documents when their usefulness is at an end rather than returning them to the Mail and Files Section.
- 3. If the above recommendations are placed in effect, it is felt that the individual units, and the Mail and Files too, will have sufficient time to ensure accurate and efficient filing, indexing, and cross referencing. However, at some future date when conditions have become more settled, it is be necessary to study the files of each division separately and waits recommendations, required a troop of the files of file a lustification of land, likely and cross referencing media, and physical arrangements.

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REQUEST FOR RECORDS MANAGEMENT STUDY

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2. In addition, it should be stated that some confusion	
resulted when Records Management and	
Distribution Branch. Administrative Services, began the study requested by	
discussions with Administrative	•
Officer, Communications Office Chief, Mail and	
Files Section, Administrative Staff, and the Communications	
Office division chiefs, disclosed the presence of various	
other problems which indicated the need for a more detailed study, generally broader in scope, than indicated in the	
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and procedures of the Mail and Files Section, intra-Office	
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Approved For Release 2005/11/21 : CIA-RDP70-00211R000300190007-0

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THRU 1 AD/30
Chief, Communications Division

25 June 1951

This office contemplates the establishment of a more centralized and simplified filing system within the Communications Division. In this connection, it is requested that the services of an expert on office management systems be made available for the purpose of conducting a review of the existing filing system leading to a recommendation of methods for its improvement.

Approved For Release 2005 APP CA-RDP70-00211R000300190007-0 TAB B

INITIAL REPORT OF RECORDS MANAGEMENT STUDY

1. This tab provides a copy of ______ memorandum of 25 July 1951 to the Chief, Records Management and Distribution Branch, Administrative Services, currentizing his study of the records problems in the Communications Office from 25 June to 25 July.

Chief, Records Management & Distribution Br.

25 July 1951

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Records Study in Communications Office

1. This summarises the study of records problems in the Communications Office to date. This study was conducted by assignment to this Branch for action of a memo to the Advisor for Management, dated 25 June 1951, from the Chief, Communications Division (them part of OSO)

Administrative Officer. 2. In the initial interview with Phiof of the Mail and Files activity it was arranged for to introduce the writer to Branch Chiefs. Incidentally, the writer was erroneously identified as being from Management, in that he was introduced as the person sent in response to their request to the Advisor for Management for help in records problems.

and the Branch Chiefs call attention 3. Discussions with to two problems, the first, the difficulties of physically getting documents to the activities which should take actions, and the second concerned the problems of filing and finding filed material. Work was undertaken in this order.

4. It was discovered that Branches experienced difficulties not so much with the existing filing systems and with finding enough time to perform filing operations and preparing necessary finding aids. A few changes in the Mail and Files section will save 2 man-hours per day which could be spent in other work. Assignment of a messenger to the Mail and Files to carry papers back and forth to the Branches will save each one an hour or more a day to spend in files maintenance. Branch clerks could find more time for files work if their own logging operations were simplified.

5. At the same time these observations were being made, the writer was also considering how the files should be set up. It was observed that the case filing in the Branches was largely adequate, though cross-indexing is necessary in several cases. It does not appear reasonable to centralize all files, but files in the Operations Branch and to some extent in the Administrative offices, should be centralized, with one or more persons assigned full-time responsibility for their operation. Further study of these files should be made.

6. A verbal progress report, incorporating these observations was made to n 18 July. It was hoped that a written report could be made within a rew days thereafter, to form the basis for initial corrective actions of Communications Office. It was recognized that continued study would be needed to smooth out some of the problems of handling material received via pouch and of coordination of documents requiring immediate action involving more than one Branch.

(Signed)

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BACKGROUND INFORMATION

Dring July og

1. On 1 July 1951 the Communications Division, Office of Special Operations, became an independent organization on the Office level. As a result, the need arose for dealing with the receipt, processing, filing, controlling, and dispatching of cables and other documents previously handled by Office of Special Operations mail and file units. This, in turn, led to the establishment of the Mail and Files Section, Administrative Staff.

STATEMENT OF THE PROBLEM

1. The Administrative Officer, Communications Office, is desirous of obtaining recommendations regarding the functions and procedures of the newly established Mail and Files (Registry) Section, Administrative Staff, and the establishment of a simplified filing system for use in all divisions of the Communications Office.	-
2. In this writer's communations with the Administrative Officer, and more particularly, the Mail and Files Seption Supervisor, it became evident that plans	25X1
pertinent to the future functions and procedures of the Mail and Files Section had proceeded quite far. In fact, Mr.	
the similar activities in the Office of special operations and drawing up an erganization and functions progress for the Mail	25X1
and Files Scotion. He also left her a copy of the 050/III	
have any being in motting up mail and files procedures, since she beleives she already has adequate plans. The world like approval of these plans, however.	25X1

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EXISTING CONDITIONS AND OPERATIONS

1. Incoming and Outgoing Mail

a. The Mail and Files Section of the Administrative Staff receives and dispatches all mail entering or leaving the Communications Office, except cryptographic material which is received initially by the Signal Center, and some items occassionally delivered unopened to the Assistant Director for Communications. This section has a staff of three, including the supervisor.

- b. Mail is received and dispatched by the following means:
- (1) Mail to and from OSO, OPC, Signal Center, and other offices in L, K, and I buildings is received and dispatched in locked pouches every hour via OSO/IID top secret courier.
- (2) Mail to and from offices in Quarters I, other than the Communications Office, is received and dispatched hourly win CIA messengers.
 - (3) Special deliveries only are made by CIA couriers.
- (4) Employees of the various Communications Office divisions deliver and pickup all internal (intra-Office) mail required to pass through the Mail and Files Section. No set schedule is adhered to.
- (5) C30/HD provides service for Communications Office overseas pouch traffic.

2. Mail and Files Section

- a. In addition to initial receipt and final dispatch of mail, the Mail and Files Section is charged with the following duties:
- (1) Review of incoming mail for abstracting, recording, and routing.
- (2) Control of incoming and outgoing mail by assignment of control numbers, preparation of control slips(Form 35-1), and maintenance of suspense records.
- (3) Control of top secret documents as an Area Top Secret Control Office.

- (A) Control of intra-Office mail.
- (5) Haintenance of files of control slips, pseudonyms (cover names for individuals), and cryptonyms (cover names for projects in which the Communications Office has an interest).

b. Receipt, routing, and control procedures are indicated as follows:

The mail clark		receipts		
	n-cable ton secret	material.	. which	ie
receipted for by t	he typist			

Mail Clerk

- (1) Opens envelopes and checks contents with the inside document receipt.
 - (2) Signs receipts and places them in outgoing mail.
- (3) Sorts all documents which can be handled without routing into mail distribution rack or desk.
- (4) Reviews other documents to determine whether they should be routed for action, information or confirmation.
- (5) Selects appropriate cover sheets and attaches to documents.
- (6) Determines originators control number and marks cover sheet in space indicated for "Accession Number."
- (7) Determines recipients control number and marks cover sheet in space indicated for "Date Received SA."
- (8) Starps in the "Comments" column of the cover sheet either "Extra Copy To -" or writes "No Extra Copy" if only one copy was received.
- (9) Checks the Mail and Files Section document log for previous Mail and Files Section control number if the document makes reference to a previously handled document. Finds previous control slip and attaches to the document for information of the router.
- (10) Places mail on the Mail and Files Section supervisor's desk for routing.

Mail and Files Section Supervisor

- (11) Reads each document to determine action branch and any other routing.
- (12) writes routing on cover sheets of various copies for action, information or confirmation.
- (13) Writes additional (secondary) routing of copies on cover sheets after the starped notation "Extra Copy To "
 - (14) Indicates priority handling, if necessary,
- (15) Writes abstract of the document in longhand on a 3" × 5" alip and attaches to document.
 - (16) Indicates suspense date.
 - (17) Places documents on typist's deck.

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- (18) Writes and Files Section control number on cover sheet and first page of documents.
- (19) Makes longhand entry in log showing Mail and Files Section control number, ble or pouch number, other identifying numbers, and an abstract of the subject of the document.
- (20) Types 3" x 5" control slip(Form 35-1), in six copy sets, showing Mail and File Section control number, cable or pench number, document date, abstract of the subject, routing, and suspense date.
- (21) Removes control alip copy number one for filing in the Suspense File; sopy number two for filing in the Source File.
- (22) Staples central slip copy number three to the action or confirmation copy of the document; copies four, five, and six to the information copy(copies) of the document.
 - (23) Places documents in completed work basket.

Mail Clerk

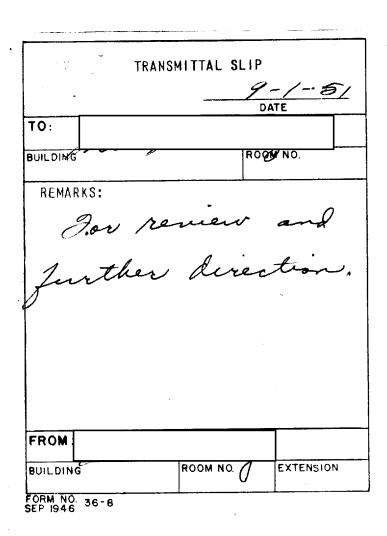
(24) Picks up completed documents and sorts into mail distribution rack.

- (25) Makes longhand entry in the Hail and Files Section suspense log of control numbers and unit to which documents were routed.
- (26) Files the number two copies of control slips in the Source File by source and control number.
- (27) Files the number one copies of control slips in the Suspense File, or in the regular Control File if not a suspense item. Both files arranged by control numbers.
- (28) Follows up on incoming communications requiring action(cables two days, priority cables one day, memoranda ten days, pouches ten days).
- e. Outgoing mail is processed in substantially the same manner as explained above.

3. Communications Office Divisions

a. The various divisions pointed out no serious deficiencies in the present mail and filing system except difficulty in finding time to maintain their files, especially in indexing and cross referencing. STAT

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Approved For Release 2005/1121 Land-RDP70-00211R000300190007-0

29 August 1951

MEMORANDUM FOR CIA RECORDS OFFICER

SUBJECT: Preliminary Survey Report of the Communications Office

A study of the records problems of the Communications Office has been completed. The preliminary report, supported by attachments A through C3, is submitted for review. The attachments are identified as follows:

Tab A	- Request for Records Management Stud
Tab B	- Initial Report of Study
Tab Cl	- Background Information
Tab C2	- Statement of the Problem
Tab C3	- Existing Conditions and Procedures

DISCUSSION

During the course of this preliminary study, the scope of which is indicated in Tab C2, the following observations were made:

- 1. The Communications Office is new(see Tab Cl), and untried, even though it once operated as a division of the Office of Special Operations. There has been no adequate "shake-down" period for administrative procedures. As a result, a fluid situation, bordering on confusion, exists(see Tab A, Par. 2 as an example). Any organization undergoing a major reorganization, with its segments taking on new and unfamilier duties, presents the same problems.
- 2. As the entire organization is affected so are its parts, the Administrative Staff(including the Mail and Files Section), of the Communications Office, in this case, being no exception. However, it appears that the Mail and Files Section is performing its job and the Supervisor has, and is continuing to, formulate plans(see Tab C2, Par. 2) for the functioning of mail and files activities. In fact, I believe that this study was, in part, requested to gain support for and lend backing to plans already made or in process of being made.
- 3. The primary difficulty confronting all units of the Communications Office is lack of time to perform necessary mail and filing functions. This lack of time may be divided into two component parts; (a) in physically getting documents to the activity which should take action, and, (b) in filing and finding of filed material. The actual division and branch files seem quite adequate, although there is some need of better indexing and cross referencing.

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RECOMMENDATIONS

In order to resolve the primary difficulty confronting the units of the Communications Office(as outlined in Par. 3 above), and to ensure maximum control of material with a minimum of control effort, it is recommended that:

- 1. Certain unnecessary steps now performed in the Mail and Files Section, Administrative Staff, be eliminated and others modified as indicated below.
- a. Modify courier receipting procedure (Tab C3, Par. 2b), by preparing only two copies of the courier receipt rather than three as at present, leaving the second copy in the courier receipt book for the courier to sign.
- b. Eliminate the handwritten abstract(Tab C3, Par. 2b(14)), made by the Mail and Files Section supervisor, allowing the typist to compose and type the control slips(Tab C3, Par. 2b(20)), in one operation. The supervisor should indicate routing only, thereby saving time for more important duties.
- c. Abbreviate all words possible, including security classifications, when control slips are typed.
- d. Indicate only the date a document is dispatched from the Mail and Files Section, unless it is not the same as the date received in the Section, thus eliminating unnecessary typing.
- e. Route documents to action officers, not just to divisions or branches.
- f. Establish a routing guide for the router in the Mail and Files Section. Although it may not be necessary for the router to refer to this guide often, it will provide a quick locator when needed, and will ensure accurate routing in the absence of the Section supervisor.
- g. Eliminate all logging and log books, except for top secret documents, in the Mail and Files Section(Tab C3, Par. 2b(18) and (24)). Use control slips as logs(note 'k' below and Par. 2a, Recommendations).
- h. Establish the number one copies of the control slips, because of their legibility and good condition, as the primary Control Number File.
- i. Establish the number two copies of the control slips as the Suspense File.

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RECOMMENDATIONS (Contind)

- j. Establish the number three copies of the control slips as the Source File.
- k. Attach all other copies (numbers four, five, and six), to action documents only and forward. If the action officer transfers an action copy of a document to another person, he will return one copy of the attached control slips to the Mail and Files Section with appropriate information noted on it as to where and when he made the transfer. This recommendation successfully eliminates all but top secret logging in all units and, at the same time, ensures a firm control of all action or confirmation copies of documents at all times.
- 1. Destroy all "Retain or Destroy" type material. Return no such documents to the Signal Center.
- m. Assign a messenger to the Mail and Files Section to make scheduled, and special, intra-Office mail deliveries. This will save several man hours every day of the time of secretaries and clerks in the divisions and branches who normally carry such mail. This time could then be devoted to maintaining unit files.
- 2. In addition to the above, which deals almost exclusively with the Mail and Files Section, Administrative Staff, it is further recommended that all units:
- a. Eliminate all logging and log books, except for top secret documents, in all units of the Communications Office. Use mail control slips attached to documents(see 1, g and k, above), as control medium by returning a copy each time an action copy of a document is transferred between units.
- b. Destroy all "Retain or Destroy" type documents when their usefullness is at an end rather than returning them to the Mail and Files Section.
- 3. If the above recommendations are placed in effect, it is felt that the individual units, and the Mail and Files too, will have sufficient time to ensure accurate and efficient filing, indexing, and cross referencing. However, at some future date when conditions have become more settled, it may be necessary to study the files of each division seperately and make recommendations.

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REQUEST FOR RECORDS MANAGEMENT STUDY

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[Chief, Communications Division, Office of Special Operations, dated 25 June 1951, to the Advisor for Management requesting a review of the existing Communications Division filing system and recommendations for its improvement.	1.2
	2. In addition, it should be stated that some confusion resulted when Records Management and Distribution Branch, Administrative Services, began the study requested by	
	iscussions with Administrative	25X1
	Officer, Communications Office hief, Mail and Files Section, Administrative Staff, and the Communications Office division chiefs, disclosed the presence of various other problems which indicated the need for a more detailed study, generally broader in scope, than indicated in the attached memorandum. The study was to include the functions and procedures of the Mail and Files Section, intra-Office mail procedures, including control mechanisms, and the	25X1
	division files. With the approval of such a study was begun.	25X1
	Through unfortunate misunderstanding, someone, evidently objected to that part of the study not dealing exclusively with the filing system. As a result called the Advisor for Management indicating dissatisfaction with the work undertaken by	25X1
	On 10 August 1951 this writer called to determine what type of study was required. Some of the	25X1
	confusion was disspelled when he verified that he wanted the broader study, rather than that indicated in memorandum of the 25th.	25X1

CONFIDENTIAL

STANDARD FORM NO. 64

Approved For Release 2005/11/21 : CIA-RDP70-00211R000300190007-0

Office Memorandum • United States Government

TO

Advisor for Management

DATE:

25 June 1951

THRU FROM

AD/SO (M). Chief, Communications Division

SUBJECT:

Establishment of Filing System

This office contemplates the establishment of a more centralized and simplified filing system within the Communications Division. In this connection, it is requested that the services of an expert on office management systems be made available for the purpose of conducting a review of the existing filing system leading to a recommendation of methods for its improvement.

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7 July 51

Approved For Release 1011 121 : CIA-RDP70-00211R000300190007-0 TAB B

INITIAL REPORT OF RECORDS MANAGEMENT STUDY

1. This tab provides a copy of memorandum of 25 July 1951 to the Chief, Records Management and Distribution Branch, Administrative Services, summarizing his study of the records problems in the Communications Office from 25 June to 25 July.



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action involving more than one Branch.

BACKGROUND INFORMATION

1. On 1 July 1951 the Communications Division, Office of Special Operations, became an independent organization on the Office level. As a result, the need arose for dealing with the receipt, processing, filing, controlling, and dispatching of cables and other documents previously handled by Office of Special Operations mail and file units. This, in turn, led to the establishment of the Mail and Files Section, Administrative Staff.



STATEMENT OF THE PROBLEM

1. The Administrative Officer, Communications Office, is desirous of obtaining recommendations regarding the functions and procedures of the newly established Mail and Files (Registry) Section, Administrative Staff, and the establishment of a simplified filing system for use in all divisions of the Communications Office.

2. In this writers conversations with the Administrative	
Officer, and, more particularly, the Mail and	
Files Section Supervisor, it became evident that plans	
pertinent to the future functions and procedures of the Mail	L
and Files Section had progressed quite far. In fact, Mr.	
of OSO/IID had visited with outling	•
the similar activities in the Office of Special Operations a	m
drawing up an organization and functions program for the Mai	ĹΙ
and Files Section. He also left her a copy of the OSO/IID	
mail and file manual.	

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It is my impression that has no desire to have any help in setting up mail and files procedures, since she beleives she already has adequate plans. She would like approval of these plans, however.

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EXISTING CONDITIONS AND OPERATIONS

1. Incoming and Outgoing Mail

- a. The Mail and Files Section of the Administrative Staff receives and dispatches all mail entering or leaving the Communications Office, except cryptographic material which is received initially by the Signal Center, and some items occassionally delivered unopened to the Assistant Director for Communications. This section has a staff of including the supervisor.
- b. Mail is received and dispatched by the following means:
- (1) Mail to and from OSO, OPC, Signal Center, and other offices in L, K, and I buildings is received and dispatched in locked pouches every hour via OSO/IID top secret courier.
- (2) Mail to and from offices in Quarters I, other than the Communications Office, is received and dispatched hourly via CIA messengers.
 - (3) Special deliveries only are made by CIA couriers.
- (4) Employees of the various Communications Office divisions deliver and pickup all internal (intra-Office) mail required to pass through the Mail and Files Section. No set schedule is adhered to.
- (5) OSO/IID provides service for Communications Office overseas pouch traffic.

2. Mail and Files Section

- a. In addition to initial receipt and final dispatch of mail, the Mail and Files Section is charged with the following duties:
- (1) Review of incoming mail for abstracting, recording, and routing.
- (2) Control of incoming and outgoing mail by assignment of control numbers, preperation of control slips(Form 35-1), and maintenance of suspense records.
- (3) Control of top secret documents as an Area Top Secret Control Office.



- (4) Control of intra-Office mail.
- (5) Maintenance of files of control slips, pseudonyms (cover names for individuals), and cryptonyms (cover names for projects in which the Communications Office has an interest).

b. Receipt, routing, and control procedures are indicated as follows:

The mail clerk			for all cables
and mail except non-	-cable t <u>op secre</u>	t material.	which is
receipted for by the	e typist		

Mail Clerk

- (1) Opens envelopes and checks contents with the inside document receipt.
 - (2) Signs receipts and places them in outgoing mail.
- (3) Sorts all documents which can be handled without routing into mail distribution rack on desk.
- (4) Reviews other documents to determine whether they should be routed for action, information or confirmation.
- (5) Selects appropriate cover sheets and attaches to documents.
- (6) Determines originators control number and marks cover sheet in space indicated for "Accession Number."
- (7) Determines recipients control number and marks cover sheet in space indicated for "Date Received SA."
- (8) Stamps in the "Comments" column of the cover sheet either "Extra Copy To -" or writes "No Extra Copy" if only one copy was received.
- (9) Checks the Mail and Files Section document log for previous Mail and Files Section control number if the document makes reference to a previously handled document. Finds previous control slip and attaches to the document for information of the router.
- (10) Places mail on the Mail and Files Section supervisor's desk for routing.

Approved For Release 2005/11/21 CINEDP70-00211R000300190007-0TAB C3(Contd.)

Mail and Files Section Supervisor

- (11) Reads each document to determine action branch and any other routing.
- (12) Writes routing on cover sheets of various copies for action, information or confirmation.
- (13) Writes additional(secondary) routing of copies on cover sheets after the stamped notation "Extra Copy To -."
 - (14) Indicates priority handling, if necessary.
- (15) Writes abstract of the document in longhand on a $3" \times 5"$ slip and attaches to document.
 - (16) Indicates suspense date.
 - (17) Places documents on typist's desk.

Typist

- (18) Writes Mail and Files Section control number on cover sheet and first page of documents.
- (19) Makes longhand entry in log showing Mail and Files Section control number, cable or pouch number, other identifying numbers, and an abstract of the subject of the document.
- (20) Types 3" x 5" control slip(Form 35-1), in six copy sets, showing Mail and File Section control number, cable or pouch number, document date, abstract of the subject, routing, and suspense date.
- (21) Removes control slip copy number one for filing in the Suspense File; copy number two for filing in the Source File.
- (22) Staples control slip copy number three to the action or confirmation copy of the document; copies four, five, and six to the information copy(copies) of the document.
 - (23) Places documents in completed work basket.

Mail Clerk

(24) Picks up completed documents and sorts into mail distribution rack.

Approved For Release 2005/11/27 TCIA-RDP70-00211R000300190007 TAB C3(Contd.)

- (25) Makes longhand entry in the Mail and Files Section suspense log of control numbers and unit to which documents were routed.
- (26) Files the number two copies of control slips in the Source File by source and control number.
- (27) Files the number one copies of control slips in the Suspense File, or in the regular Control File if not a suspense item. Both files arranged by control numbers.
- (28) Follows up on incoming communications requiring action(cables two days, priority cables one day, memoranda ten days, pouches ten days).
- c. Outgoing mail is processed in substantially the same manner as explained above.

3. Communications Office Divisions

a. The various divisions pointed out no serious deficiencies in the present mail and filing system except difficulty in finding time to maintain their files, especially in indexing and cross referencing.

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FOR CHIEF, RECORDS MAN	NAGEMENT AND DISTRIBUTION BRANCH
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As requested by Administs in the immediate off	Deputy Director, trative Ufficer, a study was made fices of the Assistant Director for
file series in this	ms 36-211, Records Analysis Worksheet, office were prepared for analysis Worksheets covering file series in affice are yet to be prepared.
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s recommended that the escribed in the following fice:	e procedures, filing manual and filing wing attachments be adopted by the
man D 7 Filing Man	cedures fice Filing System nual - Training Office oplies - Training Office
	cords Study in Office as requested by Administration and the same time, Formation with the series in this constant the Training Office: Tab A Records Protection B Training Office: Tab B I Filing Manager Tab C Filing Suppose the Suppose Tab Suppose the Tab Suppose Tab

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RECORDS PROCEDURES - TRAINING OFFICE

The comments and recommendations in the following prargraphs are based on a study of the files in the immediate offices of the Assistant Director for Training. The same comments and suggestions might pertain to many other portions of the Training Office or to other Offices.

- 1. Records Must be Kept The law requires each Agency of the Federal Government to record and preserve a record of its activities and operations. The law provides procedures for the disposal of records which have no further values. CIA is not exempt from these legal provisions, but the Director of Central Intelligence has been given legal authority to approve destruction of records "without regard to other laws" when necessary to "protect intelligence sources and methods from unauthorized disclosure."
- 2. Logs are Necessary For security purposes it is necessary to record the receipt and disposition of classified documents in a log. It is often helpful for administrative purposes to record unclassified documents also. The clerical time required for logging must be kept at a minimum by using abbreviations, initials or symbols, pre-printing or stamping dates or serial numbers and especially by routing directly to lower echelons any items when possible without logging at the higher level.
- 3. Filing Work Takes Time The best filing system will be useless if the clerical staff is not given sufficient time to keep the work up to date. One person should be given the definite assignment to maintain the files and do the logging and routing work.
- 4. Records Should be Marked for Filing Much time will be saved in filing and finding records if documents are marked with the filing symbols. A filing system which depends upon the memory of the file clerk is lost when the clerk is absent.
- 5. A Uniform Filing System is Helpful A Uniform Filing System for a whole Agency is helpful when persons engaged in files work are moved from one part of the Agency to another. The CIA Filing Manual provides for matters of administration common to all Offices and allows for development of classifications covering the "Program" activities. The Filing System shown as Tab B 1 of this report is adapted from the CIA Filing Manual to the needs of the Training Office.
- 6. The Filing System Should Be Simple When only a few documents concerning a subject are to be filed, the general classification should be used. If several items accumulate on one aspect of the subject (five to ten items is suggested as a minimum) these items should be pulled from the general folder and refiled under the classification for the specific subdivision of the subject.

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- 7. Out Cards are Useful Experience, even in small offices, has shown the value of Out cards to be filed in place of folders removed for use by staff members. A sample Out card is attached, (Tab C 1) Out cards should be kept in the fromtoof each filing drawer for convenience.
- 8. Extra Copies Should be in a Separate File It is common practice to file all copies of a report draft or memorandum draft together. These extra copies are often found in the file "several drafts later" though they are no longer necessary. They are allowed to remain because selection for destruction usually requires a review be made by the official preparing the draft. It is recommended that extra copies be marked to "key" them to the record copy, that they be filed by preparation date in a separate "extra copy" file and be destroyed if not used within three to six months.
- 9. <u>Files Must Not be Over-crowded</u> Over-stuffed drawers and folders hamper those who use the files, upset the nerves of file clerks and reduce efficiency generally. A second folder should be used when the first has been filled to the capacity intended by the manufacturer.
- 10. Guides Should be Used Guides are sign posts to aid in finding documents and are used to add stiffness to a file in order to prevent curling of folders.
- 11. Filing Supplies Should be Uniform Recommended types of supplies are listed in Tab C. The following principles should be observed to promote neatness and efficiency:
 - a. Use legal size folders for legal size drawers and letter size folders for letter size drawers.
 - b. Use folders with tabs in definite position arrangements for General folders, specific subdivisions, and Alphabetic or Numeric subdivisions.
 - c. Good weight Kraft folders are economical and satisfactory under most conditions.
 - d. Tabs on which gummed labels may be placed permit more filing information and may be changed with little effort.
 - e. Folders with built-in prong fasteners should be used whenever it is necessary to attach papers to the folder.
- 12. Records Should be Scheduled for Retirement As early as possible plans for removing records which have lost their value through age should be established. Those records which will have continuing values for historical or administrative purposes should be identified.
- 13. <u>Vital Records Should be Stored</u> Copies of documents which require protection should be segregated for transfer to the Vital Materials Repository. If copies are not available, the CIA Records Offices will assist in having microfilm or other copies prepared for storage.

TRAINING OFFICE FILING SYSTEM

This Filing System is adapted from the CIA FILING MANUAL to the sepcial requirements of the Training Office. It is anticipated that some changes may be necessary in the future.

REQUIREMENTS REGRADING RECORDS -

Persons responsible for filing and disposing of records should be familiar with the following administrative and legal requirements;

- 1. Legal Requirements Each agency of the Federal Government is required by law to preserve the record of its activities, and to make disposition of records no longer needed in the manner prescribed. The law provides penalties for violations.
- 2. Exemption from the Legal Requirements By law, responsibility has been conferred upon the Director of Central Intelligence to approve administrative actions with regard to records, including the destruction of those no longer needed, without regard to any other law, to the extent necessary to protect intelligence sources and methods from unauthorized disclosure. However, CIA must comply with the provisions of the Records Disposal Act and other pertinent legal requirements insofar as there is no conflict with security.
- 3. Administrative Requirements CIA Regulation 14 July 1951, established a Records Management Program to provide for the preservation and disposal of records and to promote economy and efficiency in record keeping. Responsibility for administration of this program is assigned to the Chief, Administrative Services.

DEFINITIONS -

The following definitions are helpful in interpreting the legal and administrative requirements with regard to records:

- a. OFFICES OF RECORD Offices having files of "record copies" of documents are Offices of Record when so designated by the CIA Records Officer.
- b. RECORDS The law defines "records" as documents, regardless of physical form or characteristics, made or received by any portion of CIA in connection with the transaction of public business, and preserved or appropriate for preservation as evidence of the organization, functions, decisions, procedures, financial or legal transactions, operations, or other activities, or because of the informational value of data contained therein. The terms Records and Record Materials may be used interchangeably.

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Approved For Release 2005/11/21: CIA-RDP70-00211R000300190007-0 c. NON-RECORD MATERIAL - The law exampts from the definition of records, libfary and museum materials made or acquired and preserved solely for reference or exhibition purposes, extra copies of documents preserved only for convenience of reference and stocks of publications and of processed documents.

d. VITAL MATERIALS - Vital Materials are those specific items in the possession of CIA which are essential to the Agency on a continuing basis, and which in the event of destruction would constitute a serous or irreparable loss.

FILING MANUAL ARRANGEMENT -

l. The Filing Manual is divided into two major portions. The first party covering the general administrative or "housekeeping" functions include:

000 General

100 Administration and Management

200 Finance

300 Personnel

400 Security

500 Supply, Space and Services

600 Laws and Legal Matters

2. The second portion of the Manual is concerned with "Program" activities. Those printed in the CIA FILING MANUAL are:

700 Procurement and Collection of Information and Intelligence

800 Processing and Evaluation of Information and Intelligence

900 Dissemination of Information and Intelligence

3. For the Program of the Training Office, and additional Division of the Manual is esatblished as follows:

1000 Training Program Activities

Within the Training Office, the classification 360, Training; internship program is not to be used. Instead, documents will be classified within the 1000 series.

Filing codes for subdivisions of these subjects are arranged in groupings of tens and units, with further subdivisions by letters. Decimals are not used. A subdivision might appear as follows:

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RULES FOR USE OF FILING MANUAL

- 1. The filing symbol for the major subject of a document should be written on the face of the document in the upper right hand corner.
- 2. Symbols for general classifications rather than more specific ones should be used if the volume of documents relating to the subject is small.
- 3. Classifications may be subdivided by names of persons, organizations, or by identifying numbers. Such names or numbers should be written in parentheses as a part of the filing symbol.
- 4. Documents having secondary subjects should be cross indexed so that a reference sheet may be filed by the classification for these subjects.
- 5. Documents coded with a particular filing symbol should be filed within a folder by dates of documents.

6.	Requests for changes to the Filing Manual should	be
	the CIA Records Officer,	

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FILING MANUAL - TRAINING OFFICE

000	General
001	Reading File
002	6IA Journal
100	Administration and Management
101	Mission and general programs of CIA
101	A Testing and Training Section, Personnel Div.
102	Organization
102	A Organization - CIA
102	B Organization - Office of Training
110	Coordination and dooperation; conferences; liaison; committees; joint operations
111	Coordination and liaison with outside agencies (File here material of a general nature on the subject which may not be filed under the 1000 group)
112	Coordination between CIA Offices and within offices; staff meetings (divide by names of committees, including)
	Ad Hoc Committee on Training of Area Specialists
	Project Review Committee
	Training Liaison Committee
120	Administrative Issuances
121	CIA General Orders
122	CIA Regulations
123	CIA Notices
124	Administrative Issuances of Offices
124	A Training Office Regulations and internal operating procedures



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130	Management Planning and Control
131	Procedural studies and analysis
132	Forms design and control
140	Reports of activity or progress; statistical reports
141	Work Status Reports - Draining Office
142	Daily and Weekly Reports
200	FINANCE
210	Budgets
220	Vouchered funds; accounts; systems; procedures
230	Confidential funds; systems; regulations; procedures
300	PERSONNEL
301	Individual personnel folders (file alphabetically by names of employees)
301	A Military personnel folders
310	Employment
311	Applicants; referrals; applications (Alphabetically by names of persons)
312	Recruiting; recruitment requests
314	Status of employees; details; promotions; terminations; special duty
315	Requirements for personnel; Tables of organization (separate folders may be used for different activities)
320	Classification and compensation
3 21	Position descriptions
322	Pay and allowances (including data on travel and subsistence allowances, but not on the travel itself. Use 531 for travel orders)

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330	Employee regulations and priretirement, military service and discipline, solicitation	vileges (leave, work schedules, , outside employment, conduct , of employees)
340	Employee Services; medical	are; credit union; welfare fund
350	Required, decorations and cit	ations
40 0	SECURITY (May be subdivided according CIA Filing Manual as necess	ng to the classifications in the ary)
5 0 0	SUPPLY, SPACE AND SERVICES	
510	Supplies and Equipment	
510	Selection, specification	ons; catalogs
510	Requisitions (Register of Req Requisitions non-	nisitions; Requisitions expendable and expendable)
520	Buildings and grounds; space (Include all matters such of space, etc.)	e as preparation of space, moves, security
530	Transportation; travel; veh	icles
531	Travel; travel orders	
53 5	Parking	
540	Communication Sertice and E	quipment
541	Telephones (including obtain residence servi	requests for agency assistance to ce)
541	1 A Directories	
544	4 Intercommunication and	signal systems; buzzers
550	Reproduction; printing, pho	tographic and graphic arts services
570	Mail and delivery ærvices	
580	O Records; systems and service	es

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590	Libraries and library services; procurement and control of books and periodicals
591	Document Procurement Committee
600	LAWS AND LEGAL MATTERS
8 00	PROCUREMENT AND COLLECTION OF INFORMATION AND INTELLIGENCE
\$ 00	PROCESSING AND EVALUATION OF INFORMATION AND INTELLIGENCE
900	DISSEMINATION OF INTELLIGENCE AND INFORMATION

Approved For Release 2005/11/21: CIA-RDP70-00211R000300190007-0 TRAINING OFFICE PROGRAM ACTIVITIES

1000	PROGRAMS OF THE TRAINING OFFICE File under these codes documents concerning the development and approval of the general programs of the Training Office. Use classifications in the 1100,1200, 1300 etc. groups for development of phases of these programs and related activities.
1001	Career Development
1002	Orientation and Indoctrination
1003	In-service Training
1010	Consultants (File here documents by names of individuals or organizations serving as consultants to the Training Office.)
1100	Training Office Projects (File under these classifications documents concerning the development of activities related to Projects. Use the 1300 group for documents on training courses and materials which are not included as project planning work, and the 1400 group for documents conderned with specific Schools)
1110	Clerical training
1120	Language Training
1130	Pyschology Div Proposed
1140	Rapid Reading
1150	Testing and Assessment
1.160	Training of Supervisors
1200	Trainees; students Use this group for documents covering the selection, recruitment, training, guidance and placement of trainees. Documents may be filed by names of trainees if desired.
1210	Career Corps Trainees

1300	Training Courses; Materials, Curricula
1310	Courses of other agencies (may be divided by names of agencies)
1320	Training materials sources
1400	Training Schools (For document to be filed by names of schools under the proper subdivisions below, relating to the establishment, operation or use by CIA of the schools listed)
1410	Non-governmental Schools (File documents by names of organizations)
1420	Schools of the Military Serviess (By names of Schools)
1430	Schools of U. S. Governmental Agencies other than CIA or the Military Services
1440	Schools operated by CIA or with assistance of CIA (File documents by names of schools)
1441	Proposed National Intelligence College

FILING SUPPLIES - TRAINING OFFICE

- 1. GUIDES Legal Size, Pressboard, Metal Tabs with removable labels, 1/3 cut tabs, First and Second Positions. First Position Tabs are used for Major Divisions of the Filing Manual. Second Positions are used for the Main Subdivisions.
- 2. FOLDERS Legal Size, Kraft, 1/3 cut tabs, self-tabs, for use with gummed labels, prong fasteners attached to inside of back cover. Stock Number 564. First Position folders are used for the General Classifications. Second Positions are used for the subdivisions except for the classifications divided by names or serial numbers. Third Position folders are used for Alphabetic or Numeric subdivisions of files.
- 3. FOIDER LABELS Gummed Labels, in strips, 4 " width, with all labels of one color. Yellow labels are recommended. Dark colors should never be used.
- 4. OUT Cards A sample of Out card is attached, Tab C 1. The printed form should be on both sides of the card.
- 5. CROSS INDEX SHEETS Cross index sheets to provide in one file a reference to related material filed in another folder may be a printed form or merely a blank sheet of paper on which the following information is shown:

Date of Record: Filing Mark: (classification for the cross index sheet) To: (Addressee of the correspondence) From: (Name of Writer) Subject: | Subject of the correspondence, report or other type of document.) Filed: (Classification where the document is filed)





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Rapid Reading	
Clerical Training (Specify courses below)	Other (Give details below)
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